# SARC Emergency Response for the influx from Lebanon to Syria

#### **Situation Overview:**

Since October 2023, hostilities in Gaza and the West Bank have significantly escalated. The hostilities extended to the northern borders of Palestine and southern Lebanon, where several areas in Lebanon were targeted by attacks, leading to significant internal displacement in Lebanon and an influx movement toward Syria, further increasing the pressure on a country already facing a severe humanitarian crisis.



473,000 persons, crossing into Syria from Lebanon through all the border crossing points.

"according to observations and statements from official Lebanese and Syrian sources"



280K 56,885 have been observed arriving in the governorates to be families accommodated in host communities and shelters.

The registration process was completed for them by SARC, and services are being provided accordingly. This number of families is changing daily due to the instability of the families and their movement among the host communities and shelters in the governorates.

### **SARC** Response activities:

Due to the ongoing regional crisis and the influx of affected people into Syria, SARC teams have been operating at border crossings non-stop to address urgent needs. Humanitarian Service Points (HSPs) have been activated at key border crossings to provide essential services.

SARC provides a range of emergency support to the affected people, including emergency medical services, psychological and legal support, protection, water, and relief items based on availability and individual needs.

Given the importance of community engagement and accountability in emergencies, the Community Engagement and Accountability (CEA) team is actively contributing to the response by:

- Distributing hotline numbers to the affected people.
- Sharing essential information about available and equipped shelters.
- Delivering life-saving information to the affected people.
- Ensuring the presence of feedback boxes and other communication channels in shelters.
- Receiving feedback and responding to it by CEA volunteers, and referring it to the concerned teams

SARC uses "SADD" data classification (Sex, Age, and Disability) to align with the "Pro**tection, Gender, and Inclusion" (PGI)** concept, ensuring inclusive services for vulnerable groups. They are raising awareness about PGI principles through a brochure (about PGI principles and how to integrate it through the current response) distributed to all volunteers across SARC branches.





#### Services provided at the crossing, host communities and shelters:

#### DISASTER MANAGEMENT AND RELIEF:

- Six rub halls installed (3 in Jdeydet Yabous, one in the Al Ariedah, one in Jusiyah crossings and one in Ar-ragga).
- A covered waiting area has been set up in Safiyan in Ar-Ragga to provide protection from the sun.
- Buses were provided to transport arriving individuals who lacked transportation from the border crossings to their destination in all governorates. Additionally, buses were arranged in Hama Governorate to transport arrivals heading to Ragga Governorate. A total of 10,519 families (37,030 people) were transported.
- 14,105 people were safely transported from within the Lebanese borders to the Syrian border, after the road was completely blocked.
- The transportation of 11 bodies from Lebanon was facilitated and handed over to their families.
- Family tracing and reunification services have been provided for 9 families, and 25 search requests for missing persons and 13 reunification requests have been received which are currently being followed up on. Additionally, the team is providing **telephone services** to families to contact their relatives.

#### Some of the most important distributed items:

#### **NFI** Non-Food Items & shelters:

**117,948** Blankets **11.851** Clothes **21.266** Plastic sheets

**71,548** Mattresses **41,082** Jerry-cans 20,967 Kitchen sets

**66,151** Sleeping mats **21,787** Solar lamp

#### Food items:

**115.411** Date bars

7,148 Canned-Food parcels

20.192 Food parcels

**187,107** Instant food items

#### WASH and Hygiene items:

**267,612** Water bottles

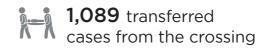
**15,127** Diapers bags

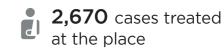
7.042 Sanitary napkins

6,425 Hygiene kits

## EMERGENCY MEDICAL SERVICES:

The Emergency Medical Services team responded to **3,759 cases**:







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#### WATER AND REHABILITATION:

- Three water tanks were installed at the Jdaidet Yabous, and Al Ariedah crossings, and 14 tanks at the shelters in Lattakia and Hama. Additionally, water trucking through cisterns was provided to the crossings and shelters.
- 3 power generators, along with floodlights, was installed at the Jdaidet Yabous crossing.
- 25 plastic trash containers were provided, and 22 cleaning workers were allocated daily, along with waste removal.
- Installed four units of prefabricated field toilets at the crossings, with connection to the sewage network, lighting and water tanks, and implement periodic maintenance work for it.
- An assessment of 11 shelters has been completed in Rural Damascus, Homs, and Tartous.
- Rehabilitation and cladding works were also carried out for 474 units in Al Herialleh shelter in Rural Damascus.
- 12 fire extinguishers were provided at the Jdaidet Yabous crossing.

#### **MEDICAL SERVICES:**

Medical services, including medications, were provided to 19,157 beneficiaries through mobile health units and to 7,324 beneficiaries by the medical mobile teams. Additionally, one normal delivery was performed at Homs Hospital, 1,932 patients received clinic services, and 1,058 patients received nutrition services, and 1,488 beneficiaries from the Physical rehabilitation project services, in addition to providing mobility aids to 32 cases, including a child.

Community-Based Health and First Aid services were provided to 23,632 beneficiaries.

# PROTECTION AND COMMUNITY SERVICES:

Psychological first aid was provided to 70,257 individuals, Additionally, creative and recreational activities were provided to 7.020 children, and structured activities were provided to 973 beneficiaries. The teams also managed 1,085 cases and made 532 referrals. Along with awareness sessions covering various topics for **29,330** individuals, some of **2.714** beneficiaries on child protection issues

> 6.449 beneficiaries on PSS issues **3.359** beneficiaries on GBV issues **9,281** beneficiaries on PSEA issues

Furthermore, Child Protection Bracelets were distributed to 1,750 children, enabling them to reunite with their families if they became lost. In addition, the teams successfully reunited 180 lost children with their families. 61 children benefited from the services provided within the child-friendly spaces. Moreover, 2,587 protection items were distributed, including 1,826 dignity kits, 701 MHPSS and 60 educational kits.

### △ LEGAL SERVICES:

10,419 Families recived legal support services, at theborders. The legal team received inquiries from families at border crossings regarding various legal matters. The team provide their free legal services. They also provided families with contact numbers for legal consultants and hotlines.

## Key figures of the registered families by SARC at the crossing points:



Since the early hours of the response, the SARC teams have been working at the crossing borders to register the families arriving through the crossing points and provide them with the







85% Syrian

15% Lebanese

10,579 persons with chronic diseases

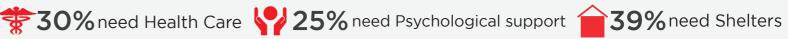
3,072 persons with disabilities

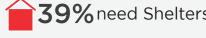
569 unaccompanied child

Based on the initial assessment, the required assistance requested by the registered families is as follows:

89% need Food items NFI 77% need Non-Food items

10%need Legal support







# SARC Emergency Response for the influx from Lebanon to Syria "Registered by SARC"

