





Situation Overview:

Since October 2023, hostilities in Gaza and the West Bank have significantly escalated. The hostilities extended to the northern borders of Palestine and southern Lebanon, where several areas in Lebanon were targeted by attacks, leading to significant internal displacement in Lebanon and an influx movement toward Syria, further increasing the pressure on a country already facing a severe humanitarian crisis.

 **473,000** persons, crossing into Syria from Lebanon through all the border crossing points.
“according to observations and statements from official Lebanese and Syrian sources”

 **more than 280K persons** | **56,885 families** have been observed arriving in the governorates to be accommodated in host communities and shelters.

The registration process was completed for them by SARC, and services are being provided accordingly. This number of families is changing daily due to the instability of the families and their movement among the host communities and shelters in the governorates.

SARC Response activities:


Due to the ongoing regional crisis and the influx of affected people into Syria, SARC teams have been operating at border crossings non-stop to address urgent needs. Humanitarian Service Points (HSPs) have been activated at key border crossings to provide essential services.

SARC provides a range of emergency support to the affected people, including emergency medical services, psychological and legal support, protection, water, and relief items based on availability and individual needs.

Given the importance of community engagement and accountability in emergencies, the **Community Engagement and Accountability (CEA)** team is actively contributing to the response by:

- Distributing hotline numbers to the affected people.
- Sharing essential information about available and equipped shelters.
- Delivering life-saving information to the affected people.
- Ensuring the presence of feedback boxes and other communication channels in shelters.
- Receiving feedback and responding to it by CEA volunteers, and referring it to the concerned teams

SARC uses “SADD” data classification (Sex, Age, and Disability) to align with the **“Protection, Gender, and Inclusion” (PGI)** concept, ensuring inclusive services for vulnerable groups. They are raising awareness about PGI principles through a brochure (about PGI principles and how to integrate it through the current response) distributed to all volunteers across SARC branches.

 **700** volunteers and staff actively involved in the response.

 **100** vehicles used in the response.

Services provided at the crossing, host communities and shelters:

DISASTER MANAGEMENT AND RELIEF:

- **Six rub halls** installed (**3** in Jdeydet Yabous, **one** in the Al Ariedah, **one** in Jusiya crossings and one in Ar-raqqa).
- A **covered waiting area** has been set up in Safiyan in Ar-Raqqa to provide protection from the sun.
- **Buses** were provided to transport arriving individuals who lacked transportation from the border crossings to their destination in all governorates. Additionally, buses were arranged in Hama Governorate to transport arrivals heading to Raqqa Governorate. A total of **10,519 families (37,030 people)** were transported.
- **14,105 people** were safely transported from within the Lebanese borders to the Syrian border, after the road was completely blocked.
- The **transportation of 11 bodies** from Lebanon was facilitated and handed over to their families.
- **Family tracing and reunification** services have been provided for **9 families**, and **25 search requests for missing persons** and **13 reunification requests** have been received which are currently being followed up on. Additionally, the team is providing **telephone services** to families to contact their relatives.

Some of the most important distributed items:

NFI Non-Food Items & shelters:

117,948 Blankets	21,266 Plastic sheets	11,851 Clothes
71,548 Mattresses	20,967 Kitchen sets	41,082 Jerry-cans
66,151 Sleeping mats	21,787 Solar lamp	

Food items:

115,411 Date bars
7,148 Canned-Food parcels
20,192 Food parcels
187,107 Instant food items


WASH and Hygiene items:

267,612 Water bottles
15,127 Diapers bags
7,042 Sanitary napkins
6,425 Hygiene kits

EMERGENCY MEDICAL SERVICES:

The Emergency Medical Services team responded to **3,759 cases**:

 **1,089** transferred cases from the crossing

 **2,670** cases treated at the place



WATER AND REHABILITATION:

- **Three water tanks** were installed at the Jdaidet Yabous, and Al Ariedah crossings, and **14 tanks** at the shelters in Lattakia and Hama. Additionally, **water trucking** through cisterns was provided to the crossings and shelters.
- **3 power generators**, along with **floodlights**, was installed at the Jdaidet Yabous crossing.
- **25** plastic trash containers were provided, and **22** cleaning workers were allocated daily, along with waste removal.
- Installed **four units of prefabricated field toilets** at the crossings, with connection to the sewage network, lighting and water tanks, and implement periodic maintenance work for it.
- An **assessment of 11 shelters** has been completed in Rural Damascus, Homs, and Tartous.
- Rehabilitation and cladding works were also carried out for **474 units** in Al Herjalleh shelter in Rural Damascus.
- **12 fire extinguishers** were provided at the Jdaidet Yabous crossing.



MEDICAL SERVICES:

Medical services, including medications, were provided to **19,157** beneficiaries through **mobile health units** and to **7,324** beneficiaries by the **medical mobile teams**. Additionally, **one normal delivery** was performed at Homs Hospital, **1,932** patients received **clinic** services, and **1,058** patients received **nutrition** services, and **1,488** beneficiaries from the **Physical rehabilitation project** services, in addition to providing **mobility aids** to **32** cases, including a child.

Community-Based Health and First Aid services were provided to **23,632** beneficiaries.



PROTECTION AND COMMUNITY SERVICES:

Psychological first aid was provided to **70,257** individuals. Additionally, creative and recreational activities were provided to **7,020** children, and structured activities were provided to **973** beneficiaries. The teams also managed **1,085** cases and made **532** referrals. Along with awareness sessions covering various topics for **29,330** individuals, some of them:

2,714 beneficiaries on child protection issues
6,449 beneficiaries on PSS issues
3,359 beneficiaries on GBV issues
9,281 beneficiaries on PSEA issues

Furthermore, Child Protection Bracelets were distributed to **1,750** children, enabling them to reunite with their families if they became lost. In addition, the teams successfully reunited **180** lost children with their families. **61** children benefited from the services provided within the child-friendly spaces. Moreover, **2,587** protection items were distributed, including 1,826 dignity kits, 701 MHPSS and 60 educational kits.



LEGAL SERVICES:

10,419 Families received **legal support** services, at the borders. The legal team received inquiries from families at border crossings regarding various legal matters. The team provide their free legal services. They also provided families with contact numbers for **legal consultants and hotlines**.

Key figures of the registered families by SARC at the crossing points:



58,728
registered
families



249,412
registered
individuals



Since the early hours of the response, the SARC teams have been working at the crossing borders to register the families arriving through the crossing points and provide them with the contact number of the Syrian Arab Red Crescent, and the registration process is still ongoing.

Registered people profile:

85%
Syrian

15%
Lebanese

47%
Male

53%
Female

58% of them
are under 18

10,579 persons
with chronic diseases

3,072 persons
with disabilities

569
unaccompanied child

Based on the initial assessment, the required assistance requested by the registered families is as follows:



89% need Food items



77% need Non-Food items



10% need Legal support



30% need Health Care



25% need Psychological support



39% need Shelters



SARC Emergency Response for the influx from Lebanon to Syria “Registered by SARC”

Reporting period:
24 Sep to 29 Oct - 2024

A total of **56,885 families** have been monitored arriving in host communities across various governorates and shelters, and services are being provided to them accordingly.

