



**Syrian Arab Red Crescent  
Response for COVID-19**

Syria, October 2020



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## Situation Report

### HIGHLIGHTS till the 1<sup>st</sup> of November:

- By the time of writing, the number of people confirmed by the Ministry of Health (MoH) to have COVID-19: **5,789** (including **292** fatalities, **2,021** recovered).
- On 28 November, Scientific forum to raise skills of nursing staff to confront Coronavirus at Damascus Hospital.
- On 28 November, Workshop on comprehensive health coverage in Syria with participant of Health, People’s Assembly and WHO representatives.
- On 21 November, Health Ministry launched a campaign to enhance the procedures of protecting the health workers in the framework of its preparation to contain any probable new COVID-19.
- On 18 November, The Ministry of Health cancels the accreditation of (Al-Khatib's laboratory) as one of the centers allowed to conduct the Corona test for those wishing to travel.
- Areas of concern: Damascus, Rural Damascus especially Ras al-Ma’ara town, Jdeidet al-Fadil town, and Idleb based on the INFORM Global Risk Index, and those living in camps, and informal settlements in northeast Syria (NES), collective shelters throughout the country, as well as other areas including Deir-Ez-Zor, and where hostilities may be ongoing making sample collection more challenging.<sup>1</sup>
- Populations of concern: All groups are susceptible to the virus. However, the elderly (those 60 years and above) and people with underlying health conditions are particularly at risk; as are a vulnerable refugee and IDP populations and healthcare workers with inadequate personal protective equipment (PPE).

### Total cases till the 1<sup>st</sup> of November:

Confirmed Cases					
5,789					
Active		Recovered		Death	
3,476	60%	2,021	35%	292	5%

<sup>1</sup> WHO Situation Report



## SARC Response

### SARC Response

#### Response Summary:

SARC has established a steering committee for COVID, with all heads of departments meeting with the President once a week. IFRC is co-chairing with SARC a weekly COVID-19 Movement partners meeting with ICRC and PNSs, the frequency of which is likely to increase in the coming days.

More generally, SARC is supported by and coordinates with the IFRC (present in Syria since the mid- 1990 with a permanent representation office since 2007). Currently the IFRC has a dedicated team based in Syria and is supported by the regional office in Beirut which provides additional assistance to the response operation and capacity development initiatives. Also present in Syria are nine partner National Societies all of which have delegates in Syria: the British, Canadian, Danish, Finnish, French, German, Norwegian, Swedish and Swiss Red Cross Societies.

At the national level, as the lead humanitarian actor SARC, continues to engage in discussions with senior officials on the COVID-19 response, including with MOFA, MoH, MoSAL and MoLAE, as well as WHO.

In addition to coordinating with the WASH, Shelter and Health Sectors, SARC is also coordinating with WFP on ongoing discussions to adapt modalities in order to decongest distribution sites.

#### **SARC priorities responding to COVID-19 epidemic:**

- First responders' safety through providing training, and securing safety equipment while delivering First Aid, health and sterilization services to the vulnerable people.
- Raising awareness about COVID-19 across the Syrian communities via suitable communication channels.
- Embrace Community engagement in countering the spread of the Virus.
- Secure Access to clean water and distribution of hygiene items and sterilize public facilities.
- Ensure the continuity of providing Health services to the people in need.
- Monitoring food security challenges.

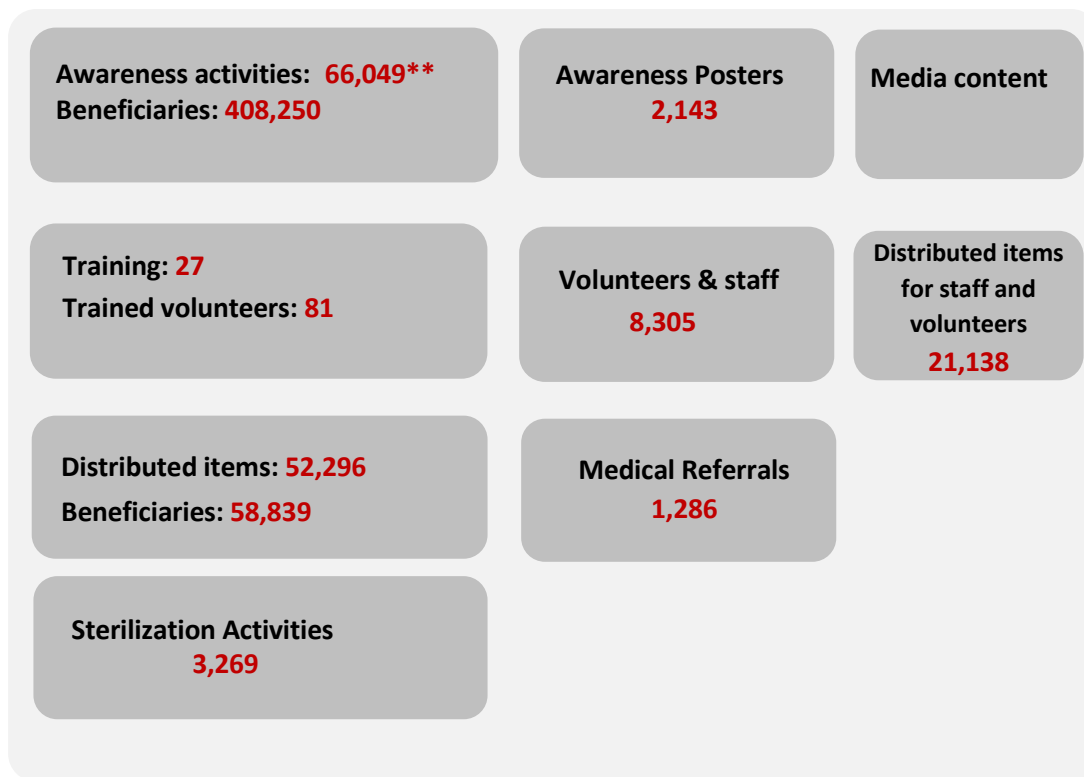


# SARC- Response Activities for COVID-19 (October)

Through its extended COVID-19 response strategy, SARC intervention focus on following thematic areas:

- Health and care
- Community Services (PSS)
- Disaster management (Food Security)
- Water, sanitation and hygiene promotion (WASH)
- Coordination with internal and external agencies
- Media and communication

## Set of activities done In October to containment the spread of the Virus:



\*\*the number of awareness sessions is for all different types of awareness activities, and was implemented by all SARC Sectors in 150 health facilities, 200 distribution points and 12 community centers with the effort of 8,305 volunteers & staff and 150 health educators

## Number of volunteers and staff involved in COVID-19 operations:

Total staff and volunteers involved in COVID response are **8,305**

Department	Number of staff and volunteers
WASH	625
Health	4,500
DM & Relief distributions	3,010
Community Services	170

## Training Activities:

Number of staff and volunteers trained and topics of training courses received:

SARC has conducted **27** Training about COVID-19 In October. **81** Staff and volunteers benefited from these training with a disaggregation percent of 66% females and 33% males. **All** training was conducted by Nutrition team as an online training.

Type of Trainees	Number of Male	Number of Female
Volunteers	27	54

Programm	NO. Trainings
Nutrition	27

The most relevant topics that the volunteers trained about are:

- Awareness of fear and panic
- Awareness of Emerging Respiratory Viruses, including COVID-19
- Awareness on the emerging Corona virus (Do/NOT Do)
- Case detection
- Cough etiquette
- COVID 19 Symptoms
- Hand washing
- Isolation
- Peer support for volunteers and staff
- Quarantine
- Safety steps
- Social distancing
- Surface Sanitization
- Hand sanitization
- Good communication and behavior change

## Awareness Activities:

Awareness Activities: **66,049**

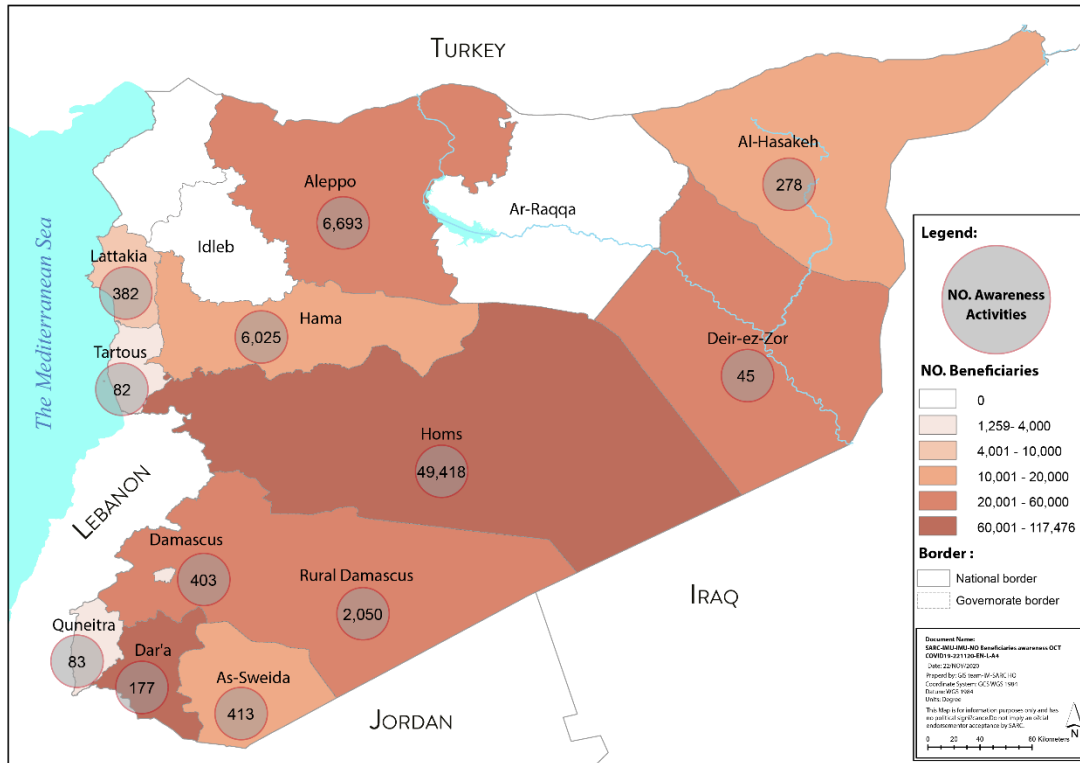
Awareness Beneficiaries: **408,250**

Awareness Activity	Protection	WASH	Health	Relief	Total
Individual awareness sessions	13	9	43,817	-----	43,839
Home visits	31		13,906		13,937
Group awareness sessions	497	301	7,190	7	7,995
Spreading awareness posters	2	2	177	26	207
Online awareness sessions	-----	20	49		69
Telephone awareness	2				2
<b>Total</b>	<b>545</b>	<b>332</b>	<b>65,139</b>	<b>33</b>	<b>66,049</b>

SARC carried out awareness campaigns that included group awareness sessions and awareness sessions via the Internet and phone, while the largest part of these campaigns were Individual awareness sessions that numbered in October **43,839** Individual sessions followed

by home visits with **13,937** Visits.

**7,995** Group awareness sessions were conducted by different SARC programs.



Most awareness activities were concentrated in Homs and Aleppo, with an **84%** out of the total activities, followed by Hama with **8%**.

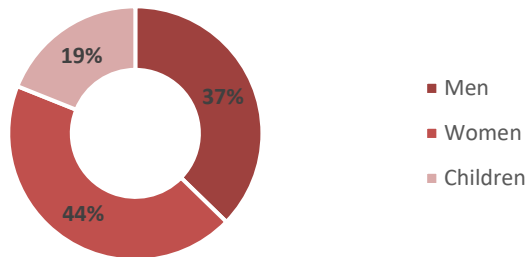
As shown on map the largest number of beneficiaries were in Homs, Aleppo, and Rural Damascus.

The majority of these activities were implemented by the Health Department As the number of beneficiaries of awareness-raising activities carried out by the Health Department in its various programmes reached **224,981** out of the full beneficiaries for the month of October, It was followed by the Relief Department, whose reached **111,183** beneficiaries among the awareness activates that numbered **33**.

While the Protection department carried out **545** activities benefited **21,195**.

Programm	No. Activities	No. Beneficiaries
Health	65,139	224,981
Protection	545	21,195
Relief	33	111,183
WASH	332	50,891
<b>Grand Total</b>	<b>66,049</b>	<b>394,989</b>

# of Awareness Beneficiaries



(Figure 1) shows the disaggregation of beneficiaries between men, women and children where the largest proportion of the beneficiaries were women with a 44% out of the total beneficiaries.

Some of these awareness activities were child-oriented activities aiming to raise awareness among children, as 248 children activities were conducted for 5,467 children.

The awareness activates included paste brochures contain precautionary measures that must be followed to prevent and limit the spread of the Corona virus in various cities, alongside drawing safe distance marks at the relief distribution centers.

**The key messages that have been delivered to people through these awareness sessions:**

- Awareness of fear and panic that prevails in these circumstances, which includes reviewing the factors of fear of disease
- Awareness of how to deal with psychological stress and the impact of social stigma
- Awareness sessions on the emerging corona virus (Do not do)
- How to protect yourself and the correct way to use the protective equipment
- Corona disease, its symptoms, methods of prevention and transmission.

**Sterilization Activities:**

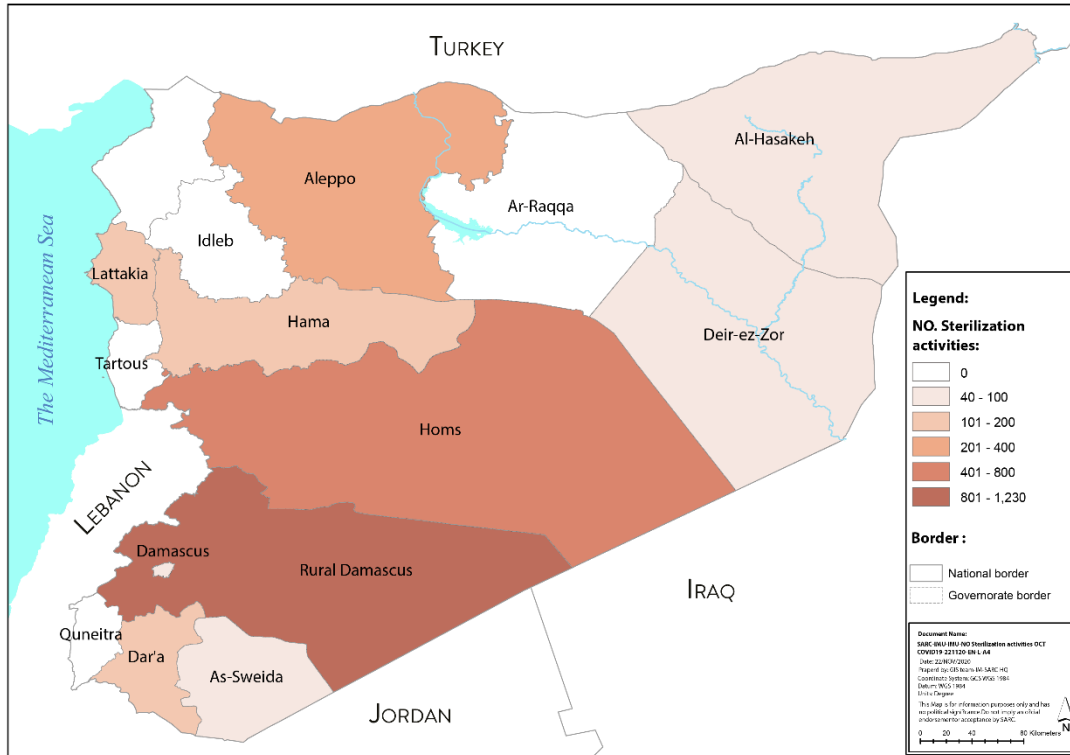
Sterilization Activities: **3,269**

SARC has performed a large number of sterilization activities carried out by the WASH department, Health department and Relief, including **2,233** sterilization campaigns for SARC centers that numbered 150 facilities.

Besides **191** sterilization campaigns for streets and public facilities, **13** sterilization campaigns for shelters, **232** sterilization campaign in hospitals, **56** within a school, **31** sterilization within a quarantine center along with **183** Personal sterilizations.

Program	NO. Sterilization Activities
Health	2,712
WASH	191
Relief	366

<b>Grand Total</b>	<b>3,269</b>
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## Continuous Humanitarian Services:

SARC is continuing to provide assistance to people in need of the Syrian Crisis while maintaining protection procedures.

**Health department** with 150 Facilities and relief distributions ensure that they services doesn't stop during this situation cause its importance to beneficiary's wellbeing and to ensure food security.

Therefore, SARC has reached **144,553** beneficiaries in 150 health facilities, and Distributed **477,790** food items, alongside **49,291** Hygiene kits covering regular distributions, house distributions, quarantine centers, and Convoys as below:

<b>Health Department</b>	<b>144,553</b> beneficiaries throughout 150 facilities
<b>DM Department</b>	<b>Continues distributions</b>
<b>Item Type</b>	<b>Quantity</b>
Canned Food Parcel	15,415
Food parcel	437,927
Hygiene Kit	46,772
Hygiene Kit For Special Needs	2,519
Mattress	52,319

## Distribution Activates:

Number of beneficiaries: **58,839**

Number of distributed items: **52,296**

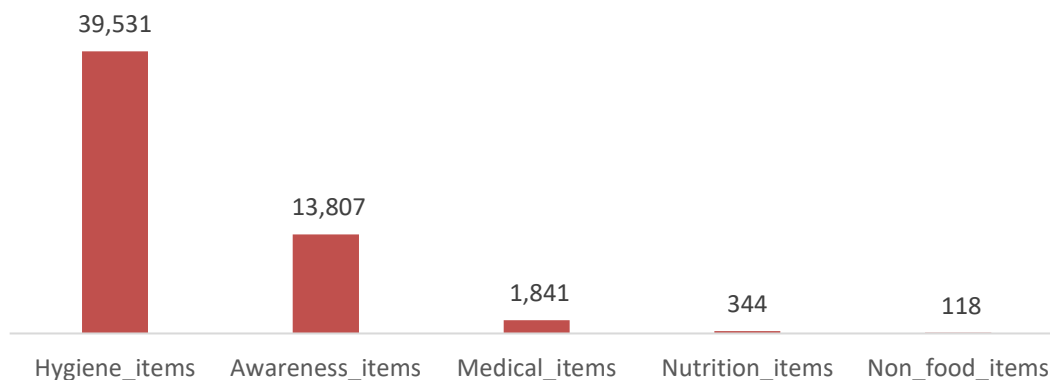
These materials were distributed from different sectors of the Syrian Arab Red Crescent and these distributions included medical, hygiene, nutrition and awareness materials.

The awareness materials included posters and brochures distributed with the aim of raising awareness about the Corona virus and its prevention measures while the nutrition items contain High energy biscuits and plumpy supplement.

Type of Items	Quantity	Beneficiaries
Hygiene items	39,342	39,531
Awareness items	2,143	13,807
Medical items	6,165	1,841
Nutrition items	4,528	344
Non food items	118	118
Others	-----	3,198

We notice in the chart below that the highest number of beneficiaries were from Hygiene items distributions with **39,531** Beneficiaries followed by **13,807** beneficiaries from Awareness items distributions.

NO. Beneficiaries by the type of items distributed

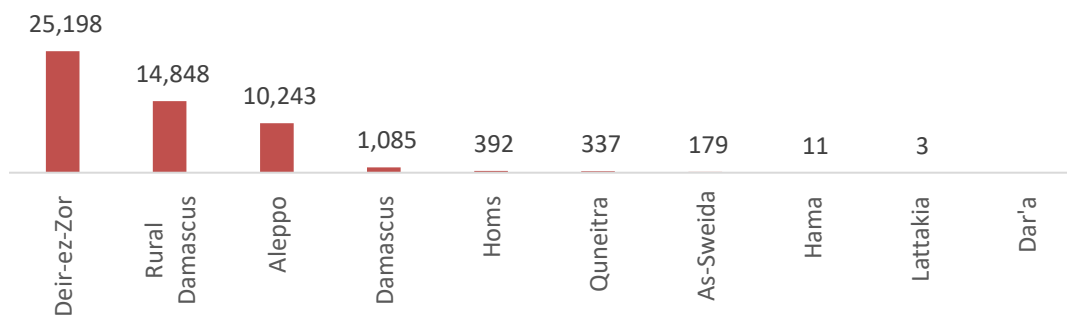


It worth mentioning that all of these numbers of items were distributed for the most vulnerable people like affected families and awareness session beneficiaries, while SARC programs distributed **21,138** items for their staff and volunteers like Surgical Gloves, Medical Alcohol Sterilizer especially throughout the awareness activities that they were carried out as shown below:

	Quantity
<b>DM</b>	<b>1,590</b>
Hygiene items	56
Medical items	346
Awareness items	1,188
<b>Health</b>	<b>17,436</b>
Awareness items	930
Hygiene items	6,174
Medical items	5,804
Nutrition items	4,528
<b>WASH</b>	<b>32,921</b>
hygiene items	32,803
Non_food_items	118
<b>Protection</b>	<b>349</b>
Awareness items	25
Hygiene items	309
Medical items	15
<b>Grand Total</b>	<b>52,296</b>

The chart below shows that the highest number of items distributed in October were distributed in Deir-ez-zor, Rural Damascus , and Aleppo.

Quantity of item distributed by governorate



## Medical Referrals:

The medical points and first aid team in the health department, in addition to the maternal and child health department, MMT, and clinics transferred cases amounting to **1,286** and the distribution of cases was as mentioned in the table below:



## SARC- Response Activities for COVID-19 (October)

programm	Number of referrals	Men	Women	Children
Aid First	167	102	63	2
Health Point	113	57	52	4
MMT	502	74	364	64
Clinics	502	201	270	31
maternal and child health	2		1	1
<b>Grand Total</b>	<b>1,286</b>	<b>434</b>	<b>750</b>	<b>102</b>

### Needs:

- First aid kit: Sterile.
- Personal protective equipment (PPE): latex gloves and medical facemasks.
- Hygiene products: Soaps.
- Information, Education and Communication (IEC) materials: Posters.

### Contacts:

- Fadi Ibrahim – IM Generalist, Phone number: +963 943077885, Email: [fadi.ibrahim@sarc-sy.org](mailto:fadi.ibrahim@sarc-sy.org).
- Bassel Houranieh - Organizational Development & Strategic Planning Unit manager, Phone number: +963 960999748, Email: [bassel.houranieh@sarc-sy.org](mailto:bassel.houranieh@sarc-sy.org).



## Activities by sectors

## Annex.1. Activities by sectors:

### Health



**COVID-19 Response**  
Beneficiaries: **388,679**

**Awareness activities:** **65,139**  
Beneficiaries: **224,981**

**Sterilization**  
**2,712**

**Item distributed:** **17,436**  
Beneficiaries: **17,859**

**Training:** **27**  
Trained volunteers: **81**

**Staff & volunteers**  
**4500**

**No. Beneficiaries from**  
**Health Facilities' Ongoing**  
**Services:** **144,553**

**Referrals:**  
**1,286**

The health department in close collaboration with all health partners continues to provide high quality primary health care and first aid services, in addition to other services like physiotherapy and prosthesis in its facilities distributed in all governorates.

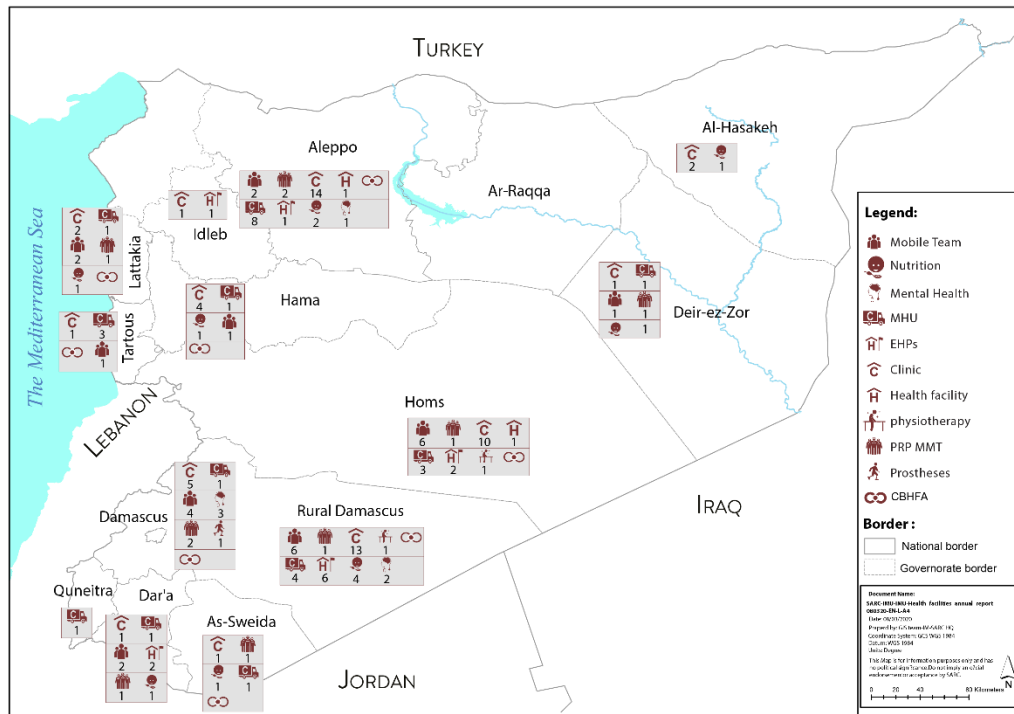
Due to the fact of the fragile public health system and its limited response capacity, it is SARC responsibility to play its auxiliary role to support the health authority to respond to COVID-19.

All SARC health facilities in all the branches are operating in full capacity to ensure the sustainability of the health services provision during this critical time, taking in the account the safety of the medical staff and volunteers as a priority through the implementation of the IPC and personal protection measures.

The health department worked jointly with the finance department and logistics to secure all the needed personal protection equipment (PPEs)

**The health department is working during COVID-19 response to:**

- Provide health services to the vulnerable population (IDPs, Returnees, Host Communities, Elderly, Children, and Women) in all SARC health facilities through well-trained staff and volunteers.
- Detect and report COVID-19 suspected cases using EWARS and instant contact with MOH.
- Refer COVID-19 suspected cases to MOH.
- Transport COVID-19 suspected cases to MOH specified hospitals.
- Working on risk communication and community engagement through different health projects and activities.



## Activities:

Health services reached **388,679** Beneficiaries<sup>2</sup> in October with the efforts of **4,500** staff and volunteers through the following activities:

Type of activity	No. Beneficiaries	No. Activities	Programs
Awareness activities	224,981	65,139	All Programms
Ongoing services	144,553		All Programms excluding FA
Sterilization activities		2,712	CBHFA, EHPs, Clinics, MMTs, MCH, PRP
Referral (Suspected cases)	1,119	1,119	All Programms excluding FA
Trainings (IPC-COVID-19)	81	27	CBHFA, Clinics, MMTs, MCH, FA, PRP
FA transportation	9663		FA
FA transportation (suspected cases)	167	167	FA
FA Trainings (IPC-COVID-19)	0	0	FA

## Awareness Activities and Beneficiaries by Program:

Programm	No. Awareness Activities	No.Awareness Beneficiaries
CBHFA	58,008	112,494
Clinics	4,177	51,200
maternal and child health	162	5,593
MMT	652	13,222
Nutrition	1,248	6,005
Physical Rehabilitation	110	606
Health points	496	19,340
Mental Health		977
MHU	286	15,544
<b>Grand Total</b>	<b>65,139</b>	<b>224,981</b>

## Distribution Quantities by the type of Item:

	Quantity
<b>Health</b>	<b>17,436</b>
Awareness items	930
hygiene items	6,174
Medical items	5,804
Nutrition item	4,528

<sup>2</sup> This number is the total of (ongoing services+ awareness activities beneficiaries + referrals cases +distribution activities' beneficiaries)

Programm	Quantity	Total Beneficiaries
CBHFA	1,310	3,588
Clinics	40	7,344
MMT	6,444	5,219
Nutrition	4,528	832
Physical Rehabilitation	5,114	876
<b>Grand Total</b>	<b>17,436</b>	<b>17,859</b>

## CBHFA:

The Community Health Team continued to provide services related to COVID-19 response in **41** local communities and shelter centers in (Homs, Hama and Aleppo).

CBHFA Volunteers joined the clinics and mobile clinics in (Homs, Hama, Aleppo, Damascus, Damascus countryside, As-Sweida, Latakia and Tartous) to participate the COVID-19 awareness activities.

**232** health educators and 161 volunteers performed the following activities:

## CBHFA Activities:

	No. Activities	No. Beneficiaries
Awareness Activities	58,008	112,494
Sterilisation	0	
Distribution	1,310	3,588
Training	0	0

Most of the awareness activities carried out by CBHFA team were Individual awareness sessions with **39,075** activity and most of the awareness activity concentrated in Homs followed by Aleppo.

CBHFA	No. Beneficiaries
Posters	920
Hygiene items	60
soap	700
IEC	1,908
<b>Total</b>	<b>3,588</b>

**248** Children activities for children were conducted in the open air with safe distance taken for **5,467** children to raise their awareness.

## First Aid:



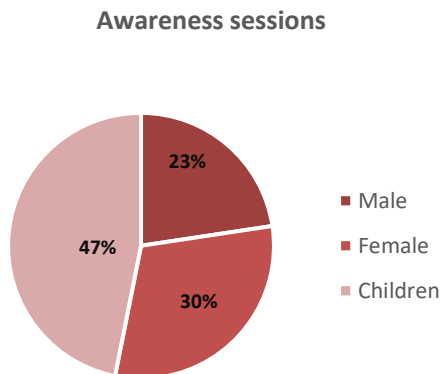
SARC First aid system is committed to provide FA services 24 / 7 through **42** FA centers, **111** ambulances, and **2,500** FA volunteers.

### **Due to COVID-19 epidemic, SARC implemented precaution measures:**

- Reduction of FA volunteers from 4 to 3 / Ambulance only for the suspected cases
- Distribution of PPE to all FA centers
- Allocation of 2 ambulances in each branch for COVID-19 confirmed cases
- Disinfection of ambulances and volunteers after each transport mission
- Daily disinfection of all FA centers
- Sharing reports and data related to COVID-19 with all FA centers
- Training of all FA volunteers in regards to COVID-19 infection prevention

**In October 2020**, the first aid team referred **167** suspected cases, in addition to conducting in parallel with their continuous basic services.

## Mental Health Clinic



Mental health clinics continued to provide an individual session during the month of October 2020, taking into consideration the Infection prevention and control measures to prevent the spread and transmission of the Covid-19.

The mental health clinics reached **977** beneficiaries in October through their awareness sessions in **6** clinics located in Damascus, Rural Damascus and Aleppo from their Awareness activities through the month.

## Emergency Health Point:

EHPs continued to provide the PHC services through well trained medical staff, taking into consideration the precautionary measures to prevent the spread and transmission of the Corona virus.

**19,340** beneficiaries<sup>3</sup> benefited from EHPs awareness activities while **21,556** received health services in the 11 EHPs located in (Aleppo, Daraa, Homs, and Rural Damascus)



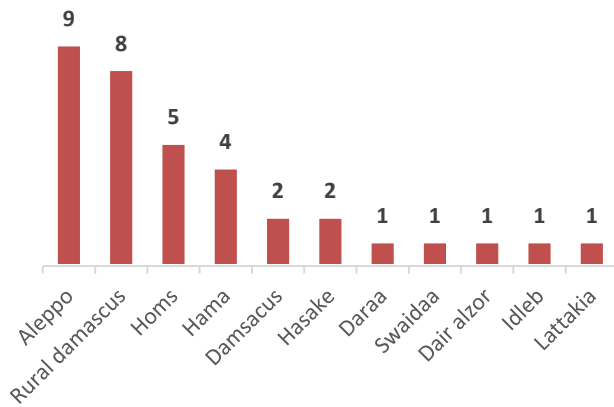
## Clinics:

SARC Clinics continued to provide the primary health care services in all the branches, taking the implementation of the Infection prevention and control measure as priority on daily basis.

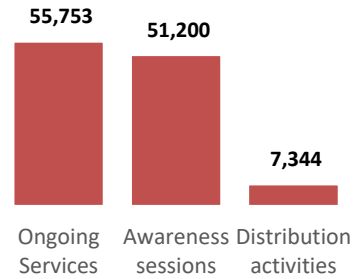
**51,200** individuals benefited from awareness activities provided in (35) clinics.

<sup>3</sup> From Awareness activities

Clinics by governorates

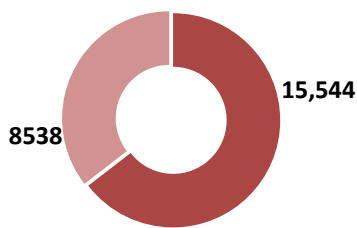


Beneficiaries by services



## Mobile health units:

MHU Services



■ Awareness sessionos ■ Ongoing services

activities.

MHUs continue to provide primary health care services during COVID-19 response through: Providing awareness sessions to beneficiaries including Case detection, Surface sanitization, prevention of COVID-19 Symptoms, Hand washing, Hand sanitization, Social distancing and Cough etiquette.

MHU employees take precautionary measures to prevent the spread and transmission of coronavirus

Through **28** MHUs, **15,544** beneficiaries were reached during October/2020 through Awareness

## Nutrition:



The Nutrition SARC Project provide Nutrition services according to (UNICEF-WHO) Protocol, Community Management of Acute Malnutrition, Infant and young child feeding and New –born care at home/At Tent.

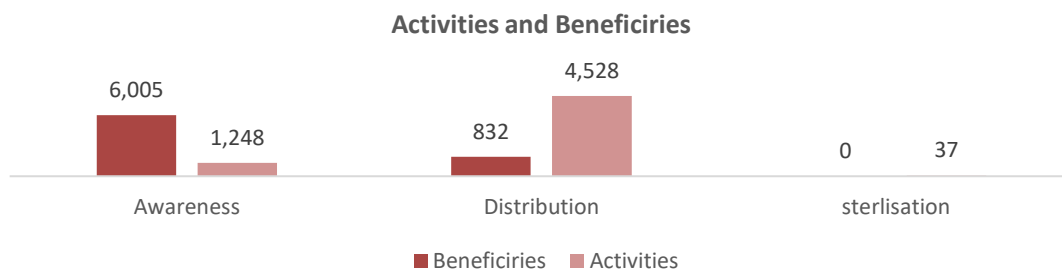
The project implemented in 16 SARC health facilities in 8 governorates in addition Al-Holl camp and 72 shelters at NES.

### The project targets the following vulnerable groups:

- Children from 6 months till 59 months
- Pregnant and lactating women.
- People with special needs, including PWD (CMAM)
- New born and Children above 5 years and women in reproductive age.

Our Outreach screening nutrition services also provided by the nutrition team to vulnerable communities that are not able to access nutrition services:

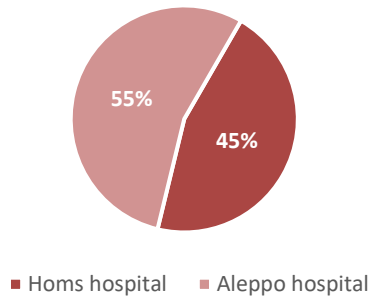
- Mitigating the effects of the COVID-19 pandemic on food and Nutrition of children.
- Q&A on COVID-19, pregnancy, childbirth, and breastfeeding.
- Provide Nutrition micronutrients and supplementation to pregnant women and children.
- Distribute HEB (high-energy biscuits) by our Nutrition outreach team for vulnerable families.
- Coordinating with all health clinics at our SARC health facilities in sterilization Activities.



## Maternal, new born and child project:

Services provided under the MNCH Project continued during the month of **October**, with more focus on the Infection prevention and control measures in both **Homs** and **Aleppo** hospitals.

Awareness sessions by hospital



**70** awareness sessions been done by **3** reproductive health educators to **659** Beneficiaries in Homs hospital, and **92** awareness sessions been done for **4,934** beneficiaries with their family members in Aleppo hospital.

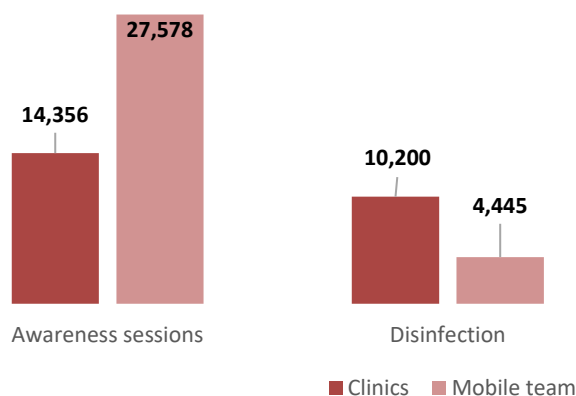
## UNFPA Project:

the project provides primary health care, reproductive health and psychosocial support services, it implemented in 12 health centers and 25 medical mobile teams in 9 SARC branches.

the medical mobile teams played a key role in raising the health standard through disease prevention and health promotion, especially in COVID-19 pandemic response, the activities of the MMTs varied to include awareness sessions, distribution, participate in general disinfection and medical consultations.

As **41,934** beneficiaries reached through the awareness activities in October 2020.

Beneficiaries by service type

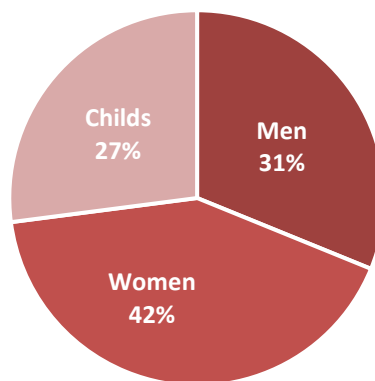


## Physiotherapy project:

Physiotherapy project continued to provide the physiotherapy services in centers and mobile teams during the month of October 2020, As the number of beneficiaries reached 1,482 through their awareness and distribution activities.

**As 606** beneficiaries received awareness sessions in the 3 centers and 18 mobile teams in (Damascus- rural Damascus- Dara'a- Al Suwayda – Homs- Latakia- Aleppo and Deir Alzor).

Awarenes sessions



■ Men ■ Women ■ Childs



## Community Services



### **Brief description of the intervention:**

Through the initial assessment in which people affected (both, directly and indirectly) explained their concerns due to the COVID-19 situation. Their biggest concern is getting infected and die, which obligates them to avoid health facilities, not being able to work during isolation. Also, the situation caused fear of being socially excluded/placed in quarantine because of being associated with the disease, e.g. racism against persons who are from, fear of being separated from loved ones and

caregivers due to quarantine. Feelings of helplessness, boredom, loneliness, and depression due to being isolated, fear of reliving the experience of a previous epidemic. COVID-19 has put pressure on affected people when socializing. The pressures include, Risk of being infected and infecting others especially if the transmission of COVID-19 is not detected, confusion with symptoms of other diseases (e.g. fever), caregivers may feel increasingly worried for their children being at home alone (due to school closures) without appropriate care and support. Risk deterioration of physical and mental health of vulnerable individuals, (e.g. older adults, people with Special needs). Therefore, the response focused on raising awareness through awareness campaigns (Home visits, field awareness, on phone support and distributing posters)

**Beneficiaries: 21,544**

**Item distributed: 349**

**Staff &**

**Volunteers**

**170**

**Awareness activities: 545**

**Training: 0**

**Sterilization**

**Beneficiaries: 21,195**

**Trained volunteers: 0**

**0**

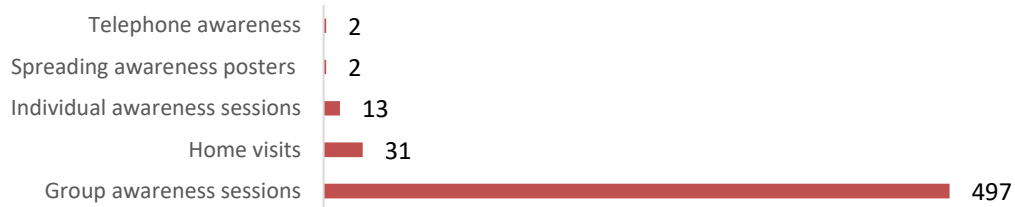
## Activities

### Awareness Activities

The Awareness activities divided into three categories: With a total of **545** activities and **21,195** beneficiaries and **5,214** messages.

As noted in the chart down below, the largest part of the awareness activities were group awareness sessions, as the number of beneficiaries reached **20,493**.

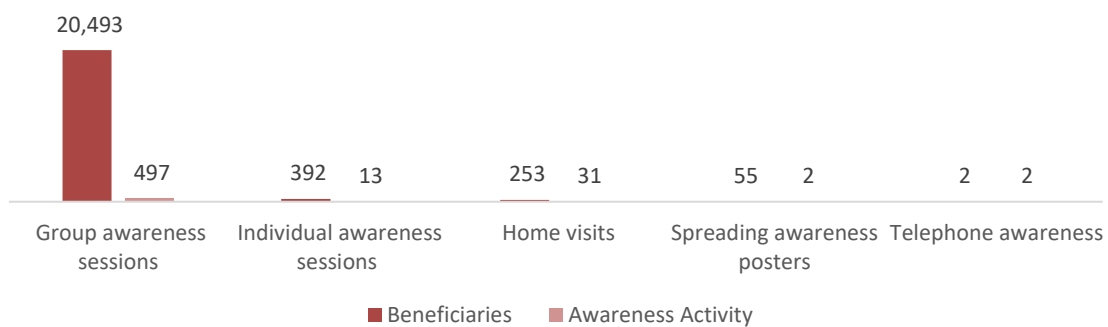
# of awareness activities per type



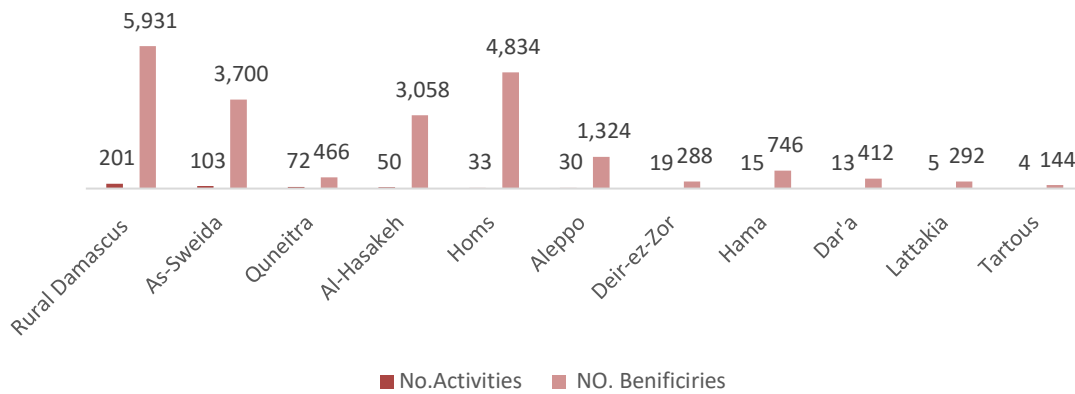
The team also conducted many consulting sessions to give the necessary psychological support, and many awareness activities for children and plays for them, alongside helping to check temperatures on a daily basis in some clinics.

Volunteers of the psychosocial support team also reach the streets and homes of the designated areas and speak with the beneficiaries about the correct methods of washing hands and sterilizing them in addition to the mechanism of surface sterilization and the necessity of social distancing.

Awareness Beneficiaries/Awareness Activities



The following chart shows the distribution of activities carried out by the community Services team break down into the governorates, and the majority of activities were concentrated in Rural Damascus with a number of activities **201** with beneficiary's number Reached **5,931** in October alone.

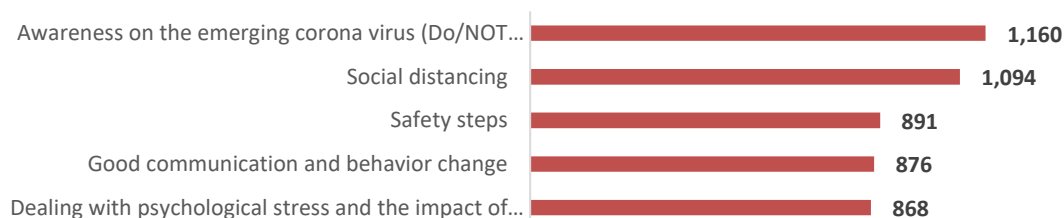


These sessions targeted the knowledge of the information the beneficiary possesses, ascertaining their authenticity, identifying inaccurate and inaccurate information, and then correcting them, and working to increase awareness about the Corona virus, its symptoms, methods of prevention, necessary communication numbers (Ministry of Health to respond to the Corona epidemic 195 in addition to the SARC ambulance number 133 and The importance of implementing government measures and mainly avoiding gatherings.

The volunteers targeted the beneficiaries while they were in the Red Crescent sub-branches to register on the food basket with awareness sessions while maintaining safety distances and commitment to protection (wearing Gloves and masks) during the sessions. The Community Services team also coordinated with the Health Promotion Team and some school principals to raise awareness about the Corona virus for children, adults, male and female, while they were in schools to receive their school marks.

The Group sessions consisting of groups that do not exceed the 5 or 6 persons as a maximum, in which discussion and presentation (What is Corona virus - Prevention measures - Emphasis on social divergence - Taking opinions and fears and discussing them and emphasizing basic necessities regarding the awareness process (avoid stigma - Excess of fear and fear - Self-care - the need to wash hands).

### Top 5 Reached Messages



### Distribution Activities

Awareness materials like brochures and posters were distributed to homes in conjunction with the individual awareness sessions carried out by the community services team

In addition to distributing hygiene and Medical items.

	Quantity	Beneficiaries
Protection	349	349
Hygiene items	309	309
Awareness items	25	25
Medical items	15	15



## WASH and Health Awareness Promotion Program



### Brief description of the Intervention:

The goal of the response is to carry out spraying and sterilization campaigns to control the spread of the Corona virus within public facilities, markets, main streets, service facilities and health centers within 13 Governorates, in addition to offices and warehouses of the Red Crescent Organization in these Governorates using

sterilization (calcium powder hypochloride) With an appropriate concentration of 0.2%, in coordination with all concerned Parties (governorate - water institution - [municipalities](#) - Directorate of Health), by using rented water tanks and hand sprinklers.

Beside the sterilization campaigns, WASH and Health promotion team conducted awareness activates in so many different ways and distributed sterilization products.

Whereas, on March 7, 2020, the Water and Rehabilitation Team, in cooperation with the Disaster Management Team and health promotion team, began the first sterilization campaign in Homs Then the sterilization campaigns were followed up until this day in the rest of the governorates.



# SARC- Response Activities for COVID-19 (October)

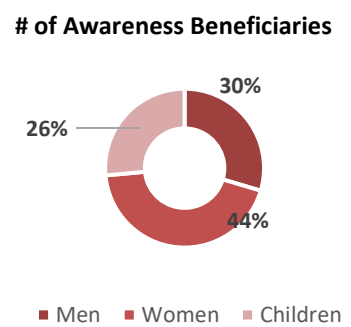
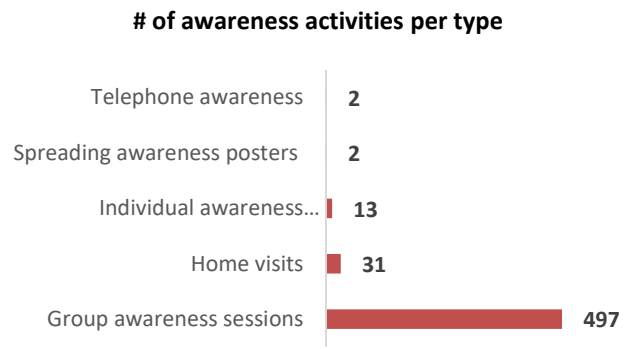
<b>Beneficiaries: 87,917</b>	<b>Item distributed: 32,921</b> <b>Beneficiaries: 34,212</b>	<b>Staff &amp; Volunteers</b> <b>625</b>
<b>Awareness activities: 332</b> <b>Beneficiaries: 50,891</b>	<b>Training: 0</b> <b>Trained volunteers: 0</b>	<b>Sterilization activities</b> <b>191</b>

## Activities:

### Awareness Activities

The WASH team focused its efforts to spread awareness about the best hygienic behavior to safeguard against COVID-19 by distributing posters, awareness sessions, and training volunteers.

We notice as the chart below shows that the majority of awareness activities were group awareness sessions with **301** Sessions.



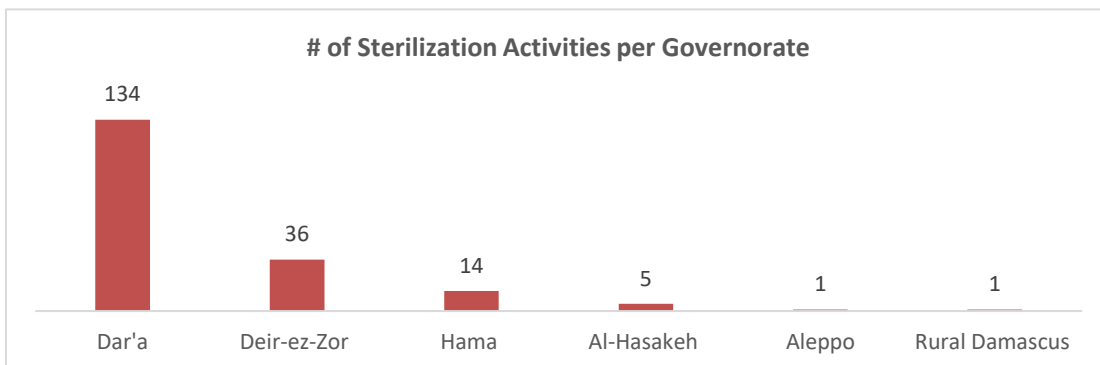
## Sterilization Activities:

The WASH Department conducted a lot of sterilization campaigns that numbered **191** with the coordination of the ministry of water.



type of sterilization	The number of Sterilizations
Street sterilization and public facilities	114
Sterilization of SARC facilities and centers	45
Sterilization shelter center	13
Sterilizing schools	6
Hospital sterilization	12
Personal sterilization (for beneficiaries)	1
<b>Grand Total</b>	<b>191</b>

The chart down below shows that most of the sterilization campaign happened in Rural Damascus, Dar'a, and Deir-ez-Zor where the sterilization number has reached **170** sterilization activities in those governorates.



## Distribution Activities:

Wash department distributed **32,921** to **34,212** Beneficiaries as shown below:

	Quantity	Beneficiaries
<b>WASH</b>	<b>32,921</b>	<b>34,212</b>
Hygiene items	32,803	34,094
Nonfood items	118	118



## Disaster Management:



The disaster management team did not stop working in the light of the virus crisis, but rather was keen to provide its usual services from distributions to maintain food security for the beneficiaries, taking into account the virus prevention procedures and ensuring safety in the distribution processes.

The department volunteer also contributed help to the rest of the departments when needed

and emphasized their support in their activities to fight the virus.

The department was keen on delivering aid and continuing distribution operations in the areas that have been isolated, in addition to the quarantine centers and shelters

As the number of materials distributed entirely in October was: **3,731,965**

**The distributions were divided according to the following table:**

Type of distribution	Quantity
Periodic distribution	3,731,965
<b>Total</b>	<b>3,731,965</b>

**The most distributed items:**

The department made distributions related to Coronavirus virus pandemic, as previously mentioned, the distributions included quarantine centers. The department worked on distributing hygiene materials with periodic distributions, in addition to spreading awareness through posters and brochures explaining the most important precautions to prevent the spread of the virus.

**Item distributed for through the response of COVID-19 for affected families:**

	Quantity	Men	Women	Children
<b>DM</b>	<b>1,590</b>	<b>2,337</b>	<b>2,693</b>	<b>1,248</b>
Hygiene items	56	18	20	
Awareness items	1,188	2,079	2,673	1,188
Medical items	346	240		60

**Item distributed for Volunteers:**

	Quantity	Beneficiaries
<b>DM</b>	<b>5,838</b>	<b>2,677</b>
Hygiene items	2,170	1,503
Medical items	3,668	1,174



## Media:

Photos & Stories 24	Video 6	Infographics 10	Total Number of reached 1,373,800
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### The response of the communication and media team Covid-19:

Communicate and coordinate with other organizations:

**INTERSOS Italian organization:** Cooperation has been made with the Medical Services Department, specifically CBHFA, with the aim of conducting training workshops in Tartous and Hama, in addition to implementing designs with the aim of raising covid-19 awareness and adherence to preventive measures.

**Spanish Anti-Hunger Organization:** by implementing a comprehensive awareness brochure design for all advice and instructions regarding covid-19.

Communicate and coordinate with other Sectors:

- Coordination with the Health Department to create a preventive guide issued by the Syrian Arab Red Crescent.
- Covering all training workshops related to covid-19
- Accompanying ambulance teams in the response to the Corona pandemic, In addition to accompanying awareness campaigns and covering all periodic sterilization campaigns for shelters, streets and schools, alongside Covering the distribution of cleaning kits for departments, awareness sessions, and posting brochures

Preparing designs

- Sharing tips and instructions on a regular basis on social media platforms (facebook- instagram- twiter -telegram-linked in-youtube)
- Publish periodic photo albums
- Creating educational videos to be published on a permanent basis
- Designing tips to maintain mental health during the quarantine period



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